

# Engaging with CalAIM

## What is CalAIM?

CalAIM is a long-term commitment to transform and strengthen Medi-Cal, offering Californians a more equitable, coordinated and person-centered approach to maximizing their health and overall well-being. Medi-Cal members can access new and improved services both in and outside of the doctor's office or hospital to address physical, mental and social needs.

While CalAIM's broad reach aims to help all Medi-Cal members, many of the initiatives focus on improving care for people with the most complex needs, including, but not limited to, people with significant behavioral health needs, seniors, people living with disabilities, children with complex medical conditions and youth in foster care.

### The Goals of CalAIM include:

- Implementing a whole-person care approach and addressing social drivers of health.
- Improving quality outcomes, reducing health disparities and driving delivery system transformation.
- Creating a consistent, efficient and seamless Medi-Cal system.



## How Does CalAIM Work?

Department of Health Care Services (DHCS) sets objectives, targets and reporting requirements for managed care plans. Managed care health plans, such as IEHP, contract with CBOs and others to provide Enhanced Care Management and Community Support services to meet DHCS objectives. These providers work closely with managed care plans to understand requirements and processes and meet goals and gap-filling plans. Contracting with managed care plans can also provide CBOs and providers access to other DHCS funding sources.



## How to Engage with CalAIM?

Community-based organizations and local nonprofits can play a critical role in CalAIM by connecting clients to these new benefits and providing social and health services to individuals and their families. Through CalAIM CBOs can:

- Refer community members to access care
- Expand and coordinate services for clients by connecting with other providers.
- Engage in PATH Collaborative Planning and Implementation Groups
- Access CalAIM funding opportunities
- Apply for Path CITED to engage in CalAIM

**Scan for a list of local resources and tools on how to engage with CalAIM.**





# Community Health Worker (CHW)

As of July 1, 2022, community health worker (CHW) services are a covered Medi-Cal benefit. Our local CHWs play a vital role in addressing social drivers of health and providing access to care and resources for the region's most vulnerable populations. The CHW benefit focuses on providing early intervention, prevention and on engaging members in their own health.

## What is a Community Health Worker?

A Community Health Worker (CHW) is a trusted, non-licensed public health worker who connects with the community to facilitate access to services, improve health outcomes and increase health literacy and self-sufficiency through activities such as outreach, education, counseling, support and advocacy.

## Why Implement CHWs?

- Enhanced Patient Support
- Preventative Care
- Cost Savings and Reimbursement
- Operational Efficiencies
- Community Impact & Trust Building

## CHW Qualifications

- Lived Experience
- CHW Certificate
- Violence Prevention Certificate
- Work Experience Pathway
- 2,000 hours as a CHW in the last 3 years

## Questions about the CHW Benefit ?

Email [CHWBenefit@iehp.org](mailto:CHWBenefit@iehp.org)

